

Oregon Workplace Safety Initiative  
**Workplace Violence in Healthcare:  
A Toolkit for Prevention and Management**



Lynda Enos, RN, MS, COHN-S, CPE  
Ergonomics/Human Factors Consultant  
HumanFit, LLC  
503-655-3308  
[humanfit@aol.com](mailto:humanfit@aol.com)

Developed under the direction of the  
“Oregon Association of Hospitals Research & Education Foundation”.

### Disclaimer

Oregon Association of Hospitals and Health Systems (OAHHS), the member organizations of the Worker Safety Initiative, and HumanFit, LLC, has made every effort to ensure the information provided in the Work Place Violence (WPV) Toolkit is accurate and complete. However, OAHHS, the member organizations of the Worker Safety Initiative, and HumanFit, LLC, contributors, and their employer organizations, make no representations, guarantees, or warranties as to the accuracy or completeness of the information provided in this toolkit. It is the responsibility of individual healthcare organizations to determine how the information contained in this toolkit is adopted.

OAHHS, the member organizations of the Worker Safety Initiative, and HumanFit, LLC, contributors, and their employer organizations, specifically disclaim any and all liability for any claims or damages that may result from providing this document and the information it contains.

The content of this document is not intended by the OAHHS, the member organizations of the Worker Safety Initiative, and HumanFit, LLC, contributors, and their employer organizations, as an endorsement of any of the products, vendors, consultants, literature citations referenced herein. Nor are they responsible for the content of pages found at any websites referenced. All web addresses referenced in this document were accessible as of the publication date. Any mention of products, vendors, consultants, or published literature is for informational purposes only.

### Reproduction and Use of Materials

This material was produced with funding from the Oregon Association of Hospitals Research and Education Foundation.

Permission is granted to use such copyrighted material solely for non-commercial, instructional, personal, or scholarly purposes. The material may be used and incorporated into other workplace safety and health programs on the condition that no fee may be charged for the subsequent use or adaptation of the material. Use of the material for any other purpose, particularly commercial use, without the prior, express written permission of the copyright owner/s is prohibited.

**First printed December 2017.**

**Oregon Association of Hospitals and Health Systems**

[www.oahhs.org](http://www.oahhs.org)