Nurse Staffing Survey Tools

Including: Nurse Staffing Needs List

Time Block Selection

Staffing Data Review

Personnel Survey Tool

Personnel Survey Tool Document List

Written Staffing Plan Review

Annual Staffing Plan Review

Replacement Staffing List Review

Replacement Staffing Usage Review

Posting Survey Tool

HNSC Meeting Review

HNSC Charter Review

HNSC Composition Review

HNSC Cochair Interview

Maximum Hour Review

Nurse Staffing Workbook





PUBLIC HEALTH DIVISION, Center for Health Protection Health Care Regulation and Quality Improvement Section Health Facility Licensing and Certification Program

Health Authority

Kate Brown, Governor

August 4, 2016

Dr. Denton, Administrator General Hospital 123 Long Life Road Boring, Oregon 97009

Re: Nurse Staffing Survey Needs List

Dear Dr. Denton,

Survey & Certification Unit

800 NE Oregon Street, Suite 305 Portland, OR 97232 Voice: (971) 673-0540 Fax: (971) 673-0556

TTY: (971) 673-0372

http://www.healthoregon.org/hclc mailbox.hclc@state.or.us

We Need	Provide these items within 1 hour of the end of the Entrance Conference:	Received				
	List of hospital patient care areas, inpatient and outpatient units, including satellite locations, where nursing services are provided. For each unit include					
	the scope of service					
	 the number of beds and number of patient treatment areas 					
	shift hours					
	any hospital-wide nurse staffing plans used this year and last year					
	any unit nurse staffing plans used this year and last year					
	the contact information for the nurse manager					
	List of all key administrative and management staff, including titles.					
	List of all current nursing staff (RNs, LPNs and CNAs), included contracted nurses and travelers, including primary unit, shift assignment, and hire or contract date.					

3.	All policies and procedures related to hospital nurse staffing services.	
4.	A copy of any policy regarding on-call hours for	
	All specialties and units	
	Each of the following specialties and units:	
5.	A copy of any policy regarding nurse education and training hours.	
6.	A copy of the hospital policy regarding mandatory overtime.	
7.	Documentation showing the hospital's process for obtaining replacement nursing staff for	
	All specialties and units	
	Each of the following specialties and units:	
8.	The hospital's policy regarding the process for evaluating an initiating limitations on admission or diversion of patients to another hospital.	
9.	The hospital nurse staffing committee charter.	
10	. Documentation showing any nurse staffing waiver in effect and the documentation used to support the waiver request.	

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11. Nursing staffing committee roster or membership list, including	
Titles	
Indication of whether members are managers or direct care nursing staff	
Each direct care members' specialty or unit	
12. Nurse staffing committee meeting minutes from the last 4 hospital nurse staffing committee meetings.	
13. Copies of all complaints filed with the hospital nurse staffing committee in the current year and the prior year.	
14. Reports from the hospital nurse staffing committee filed with the hospital administration following annual review of the nurse staffing plan for the past 2 years.	

We Need	Provide these items within 2 hours of the end of the Entrance Conference:					
	15. Job descriptions for nursing staff that includes documentation of the required licensure and indicates the specialized qualifications and competencies of the nursing staff for					
	All specialties and units					
	Each of the following specialties and units:					
	16. Nursing staff work schedules for the past 3 months for					
	All specialties and units					
	Each of the following specialties and units:					

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·		
17. Timesheets and timecards or document actual hours worked for the past 3 mont staff members in		
All specialties and units		
Each of the following specialties	es and units:	
18. Documentation of any variance between scheduled on the work schedule and the the past 3 months from		
All specialties and units		
Each of the following specialties	es and units:	
For each of those variances provide showing whether nursing staff was restaffing worked voluntary overtime, reworked mandatory overtime, nursing short, or how patient needs were me	eplaced, nursing nursing staff g staff worked	
19. Documentation showing the hospital's e replacement nursing staff any time replacement within the past	acement nursing	

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All specialties and units	
Each of the following specialties and units:	

We Need	Provide these items within 4 hours of the end of the Entrance Conference:	Received
	20. The hospital's current list of on-call (replacement) nursing staff or staffing agency contacts used to obtain replacement nursing staff for	
	All specialties and units	
	Each of the following specialties and units:	
	Documentation showing when and how the list was updated within the past 6 months.	
	21. Documentation showing any efforts within the past 2 years to expand the list of on-call (replacement) nursing staff and staffing agency contacts.	
	22. Documentation of any instance in which the hospital limited admissions or diverted patients to another hospital within the past year.	
	23. Documentation showing whether nursing staff members' on call hours require nursing staff members to be onpremises for	

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All specialties and units	
Each of the following specialties and units:	
24. Documentation showing all overtime worked by any and all nursing staff members for the past 3 months for	
All specialties and units	
Each of the following specialties and units:	
25. Documentation showing all mandatory overtime worked by any nursing staff members in the past year from	
All specialties and units	
Each of the following specialties and units:	
26. Documentation showing any additional hours worked by nursing staff members within the past year due to staff vacancies that became known in the preceding shift or to as described in ORS 441.166(4) from	
All specialties and units	
	i

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	Each of the following specialties and units:	
,		
nur pot	cumentation showing any additional hours worked by sing staff members within the past year to avoid ential harm to an assigned patient as described in ORS .166(4) from	
	All specialties and units	
,	Each of the following specialties and units:	
28. Doo	cumentation showing any additional hours worked by	
nur nati the doc em	sing staff members within the past 2 years due to a fonal or state emergencies or circumstances requiring implementation of a facility disaster plan, including sumentation showing the nature and extent of the ergency or circumstances requiring implementation of facility disaster plan.	
110	radiity aloadtor plant.	

If you need this information in an alternate format, please call our office at (971) 673-0540 or TTY (971) 673-0372.

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Time Block Selection

Hospital Nurse Staffing Data Review Instructions

For each unit surveyed you will review data for <u>three</u> specific blocks of time. The survey sample will include one block from each of the categories below.

If a unit does not operate in all categories, choose three blocks from categories when the unit does operate.

If a unit operates only sporadically in one category make sure to select a block of time when the unit did operate during that category.

Blocks	Category A	Category B	Category C
1	6:00 AM - 9:00 AM	3:00 PM - 6:00 PM	12:00 AM - 3:00 AM
2	7:00 AM - 10:00 AM	4:00 PM - 7:00 PM	1:00 AM - 4:00 AM
3	8:00 AM - 11:00 AM	5:00 PM - 8:00 PM	2:00 AM - 5:00 AM
4	9:00 AM - 12:00 PM	6:00 PM - 9:00 PM	3:00 AM - 6:00 AM
5	10:00 AM - 1:00 PM	7:00 PM - 10:00 PM	4:00 AM - 7:00 AM
6	11:00 AM - 2:00 PM	8:00 PM - 11:00 PM	5:00 AM - 8:00 AM

Example:	Units surveyed NICU	Date selected 8/22/16	Block selected B3		

Hospital Nurse Staffing Data Review					Page	of				
Facility				Date				Surveyo	[1.3	
Unit	Date	Block	# RN staff or hrs per staffing plan	# RN staff or hrs actually worked	# LPN staff or hrs per staffing plan	# LPN staff or hrs actually worked	# CNA staff or hrs per staffing plan	# CNA staff or hrs actually worked	Staffing plan meets standards? (see Written Staffing Plan Review form)	Evidence of attempts to meet plan (see Replacement Staffing Usage Review form)
					\				O Yes O No	O Yes O No
									O Yes O No	O Yes O No
									O Yes O No	O Yes O No
									O Yes O No	O Yes O No
							,		Yes No	Yes No
									Yes No	Yes No
									Yes No	Yes No
									Yes No	Yes No
									Yes No	Yes No
									Yes No	Yes No
									Yes No	O Yes O No
									Yes No	O Yes O No

Deficiencies observed?

Revised 11.02.2016

O Yes O No

Nurse Staffing Personnel Survey Tool

Facility					Date					Page	of
Unit		Block (sa	ame as	blocks selecte	ed in Hospi		# total pages Surveyor #				
Employee Name	Status (FT/PT/ Float/ Traveler)	Regular or Replacement staff	RN, LPN or CNA	Current licensure?	Hire date	Date Nursing Dept Orientation Completed	Orientation	Evidence of Qualifications per hospital requirements	Evidence of Competencies per hospital requirements	Records reviewed (list A-J)	Discrepancies (note any attachments)
				Yes No				O Yes O No	Yes No		
				O Yes O No				O Yes O No	O Yes O No		
				Yes No				Yes No	O Yes O No		
				O Yes O No				O Yes O No	O Yes O No		
				O Yes O No				Yes O No	O Yes O No		
				O Yes O No				O Yes O No	O Yes O No		
				Yes No				Yes No	O Yes O No		
				Yes O No				Yes O No	O Yes O No		
		1	<u> </u>		<u> </u>			Deficiencie	s observed?		O Yes O No

Nurse Staffing - Personnel Survey Tool Document List

	Document Location
Α	Personnel files
В	Electronic personnel files
С	Electronic training records
D	Policy & Procedures manual
E	Nurse Staffing Plan
F	Department/Unit manager files
G	Contract files
Н	Office of DON/CNO/Nurse Executive
I	Staff development office
J	Other:

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Written Staffing Plan Review

Facility							Surve	yor#							Page	е	of				
Current plan s	shows conside															#	total pages				
Unit/Specialty Description	Specialised of Cont. Approval date	of Provides to care needs of the poetencies and	Officer of the property of the	of admission to color to the second	marie in the state of the state	Based on to Ochding take	Tecodrited to leading to lead	Consistandards standards	Patient actiff (date of	ecounite nul intelling	required of solito care	Cstablishes of ANS OF	S MINIMUM S CN	houses oroginates for the host	less to linite to the state of	onsiders no medis	on direct care	Not of the life life	Ting data how	in external	
		O Yes O N		O No	O Yes	O No	O Yes	O No	O Yes	O N	O Yes	O No	Yes	O No	O Yes	O No	O Yes (O No			
		O Yes O N	lo O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O N	O Yes	O No	Yes	O No	O Yes	O No	O Yes (O No			
		O Yes O N	lo O Yes	○ No	O Yes	O No	O Yes	O No	O Yes	O N	O Yes	O No	O Yes	O No	O Yes	O No	O Yes (O No			
		O Yes O N	lo O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O N	O Yes	O No	Yes	O No	O Yes	O No	O Yes (O No			
		O Yes O N	lo O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O N	Yes	O No	Yes	O No	O Yes	O No	O Yes (O No			
Notes:																					
													D	eficier	ncies c	bserv	/ed?	(○ Yes ○) No	

HNSC's Annual Staffing Plan Review

Facility					Surveyo	or#						Page	of		
Annual Review show Unit/Specialty Description		an out ones	on or served sa hour	Aggregate no policy norte	Ageregate voltage voltage	Starfing of Starfi	The sor which	Anything else	Present Nordator	nandatory of unit		feconno.	total pages inplement	Clanges	
Description	Neview Date \	O Yes O	No O Yes O No					O Yes			O Yes O N		O Yes O No	O Yes	O No
		O Yes O	No O Yes O No					O Yes	O No	O Yes O No	O Yes O N	0	O Yes O No	O Yes	O No
		O Yes O	No O Yes O No					O Yes	O No	Yes No	Yes ON	0	O Yes O No	O Yes	O No
		O Yes O	No O Yes O No					O Yes	O No	Yes O No	O Yes O N	0	O Yes O No	O Yes	O No
		O Yes O	No O Yes O No					O Yes	O No	O Yes O No	O Yes O N	0	O Yes O No	O Yes	O No
Notes:															
											Deficiencie	s observe	ed?		O No

Replacement Staffing List Review

Facility		Date	Page	of
Unit		Surveyor #		‡ total pages
Central list	O Yes O No	Date of List		
Unit list		Date of List		*
If there is a Central list the same?	list and a	Unit list, are the names	on the	O Yes O No
If there is more than various lists utilized?		how are the		
Written update policy	Yes O No	Comments:		
Evidence of updates in accordance with policy	Yes No	Comments:		
Evidence of updates	O Yes O No	Date of Last Update:		
Comments:				
List includes:				
off-duty employees	Yes No			
non-employees	O Yes O No			
staffing agencies	Yes No			
other:				
Evidence of efforts to add names to list		Comments:		
		Deficiencies observed	d?	O Yes O No

Replacement Staffing Usage Review

Facility	Date				Page of
Unit	Surveyor #	!			# total
Date of Vacancy:	Vacancy Discov	very Date:	# of Vacancies:	:	
Shift: (Block	<)	Vacancy Discov	# of Vacancies	filled:	
Documentation of on duty staff contacted	Yes No	Results of conta	act:	Vacancy filled	O Yes O No
Documentation of off-duty staff contacted	O Yes O No	Results of conta	act:	Vacancy filled	O Yes O No
Documentation of paid on-call staff contacted	O Yes O No	Results of conta	act:	Vacancy filled	O Yes O No
Documentation of contacts on replacement staff list (OAR 333-510-0125)	O Yes O No	Results of conta	act:	Vacancy filled	O Yes O No
Voluntary Overtime used?		Overtime used?	Mandatory Over	sserts emergency ex rtime rules?	ception to
Replacement's name is on Replacement list?	Yes No		Yes O No		
Other details:					
			Deficiencies ob	nserved?	O Yes O No

Nurse Staffing - Posting Survey Tool

Facility Date

Unit Surveyor #

Posting	Specifications	Locations observed	Online?	Date observed
Complaint Notice	●Summarizes provisions of ORS 441.152-441.177 ●Visible to the public ●Includes OHA's complaint phone #, email address, and website address		X	
Anti-Retaliation Notice	●Summarizes provisions of ORS 441.181, 441.183, 441.184, and 441.192 ●Clearly visible ●Posted where notices to employees and applicants for employment are customarily displayed			
Replacement Staffing	 Post a list of on-call nursing staff or staffing agencies to provide replacement staff Sufficient to provide replacement nursing staff 			
OT Policy	Mandatory OT policy readily available & provided to new NS members			

Deficiencies observed?

O Yes O No

Hospital Nurse Staffing Committee Meeting Review Date Surveyor

Meeting dates:																
Minutes	O Yes	O No	O Yes	○ No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No
Quorum present?	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No
Attendance listed	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	Yes	O No
Motions made listed	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	Yes	O No
Vote outcomes noted	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	Yes	O No
Voting record shows	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	ONo	O Yes	O No	O Yes	O No	O Yes	O No
equal numbers of Direct																
Care and Managers																
voting																
Discussion summarized	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No
Observers listed	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	Yes	O No
Observer exclusions noted	Yes	O No	O Yes	O No	O Yes	O No	Yes	O No	O Yes	O No	O Yes	O No	O Yes	O No	Yes	O No
Minutes approval date																
													•			
Meetings were at least qua	arterly?	>	O Yes	O No												
Notes:																
									[Defici	encies	obse	erved?)	O Yes	O No

Facility

Hospital Nurse Staffing Committee Charter Review

			Page of	
Facility			# total pages Date	
			Surveyor #	
Charter Provided	O Yes	O No	Charter Date:	
	Ch	arter	States:	
How meetings are scheduled	O Yes	O No	How decisions are made	O Yes O No
How agendas are determined	Yes	○ No	Who particpates in decisionmaking	Yes No
How members are notified of	O Yes	O No	How input from	Yes No
meetings			specialties/units is submitted	
How HNSC monitors, evaluates and modifies plan (i.e. annual review)	Yes	O No		
Charter or cochairs should confirm: HNSC members are released from assignments to attend HNSC meetings	O Yes	○ No	Charter or cochairs should confirm: HNSC members are paid for HNSC meeting time	Yes No
Charter or cochairs should define: How units are counted and defined for purposes of being represented on the HNSC.	Descr	iption	:	
Charter or cochairs should define: How units are counted and defined for purposes of having a plan	Descr	iption		
Attach a list of locations where nurs all locations represented on the HN	_	rvices	are regularly performed. Are	○ Yes ○ No
Highlight on the list any location whe represented on the HNSC.	nere nu	ırsing	services are regularly perform	ed that is not

Deficiencies observed?

Revised 08.11.2016

O Yes O No

Hospital Nurse Staffing Committee Composition Review

			Page of							
Facility			# total p							
Surveyor#		_								
Roster Provided	O Yes	O No	Roster Date:							
Roster Lists:		Yes No Yes No Care/Manager st	tatus O Yes ① No							
Selection Process: (Circ	le one)	Union	Non-Union							
Dir	ect Care			Managers						
Cochairs:										
Committee member	ers									
Name		Unit	Name	Title						
	RN	*								
	RN									
	RN									
	RN									
	RN									
	RN									
	RN									
	RN									
	RN									
	RN									
	RN									
	RN									
	RN									
	RN									
	LPN/CNA									

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Deficiencies observed?



Hospital Nurse Staffing Committee Cochair Interview Form

Н	ospital/CAH Name
Da	ate/time Surveyor Number
In	nterviewee name/Title
Pı	rimary work unit Primary shift
Le	ength of employment
•	When was the last committee meeting?
•	How soon after the committee meeting are minutes approved?
•	How soon after minutes are approved are they made available?
•	Please describe the selection process for direct care RNs on the committee.
•	Please describe the selection process for the direct care non-RN on the committee.
	
•	What is the policy and process for releasing committee members so the they can attend committee meetings?

nmittee?
fing plan
e explain why
ne hospital
_

Hospital Nurse Staffing Committee

Co	chair Interview Form
•	What, if any, feedback has the committee received from direct care staff members about the plan?
•	What, if any, complaints has the nurse staffing committee received?
•	How has the committee addressed those complaints?
•	Do you have any other information you would like to share about nurse staffing at this hospital?

Hospital Nurse Staffing Committee

Hospital Nurse Staffing Maximum Hour Review

Date

Page of

Facility			Date Surveyor#					
Unit				Block Review	ved:			
Nurse Staff Member (NSM) name	Total # of hours worked on shift during which block	NSM was on call prior to shift?	NSM was on call following shift?	Total # of hours NSM worked during 24- hour period	Documented voluntary OT?	Time between end of last work and beginning of shift	Total # of hours worked during week	NSM's hours violated OT section (circle one)
		O Yes O No	O Yes O No		O Yes O No			ABCDE 0
		O Yes O No	O Yes O No		O Yes O No			ABCDE 0
		O Yes O No	O Yes O No		Yes O No			ABCDE 0
		O Yes O No	O Yes O No		O Yes O No			ABCDE 0
		O Yes O No	O Yes O No		O Yes O No			ABCDE 0
		O Yes O No	O Yes O No		Yes No			ABCDE 0
		O Yes O No	O Yes O No		O Yes O No			ABCDE 0
		O Yes O No	O Yes O No		O Yes O No			ABCDE 0
		O Yes O No	O Yes O No		O Yes O No			ABCDE 0
		O Yes O No	Yes O No		O Yes O No			ABCDE 0
		O Yes O No	O Yes O No		Yes O No			ABCDE 0
		O Yes O No	O Yes O No		O Yes O No			ABCDE 0

Deficiencies observed OYes ONo

Surveyor #

Facility

Facility Date Surveyor #

Topic	Page
333-510-0045 Nurse Staffing Posting Requirements	1
333-510-0105 Hospital Nurse Staffing Committee Requirements	3
333-510-0110 Nurse Staffing Plan Requirements	6
333-510-0115 Nurse Staffing Plan Review Requirements	7
333-510-0125 Replacement Nurse Staffing Requirements	8
333-510-0130 Nurse Staffing Member Overtime	8
333-510-0140 Nurse Staffing Plan During an Emergency	10

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:
333-510-0045 Nurse Staffing Posting and Record Requirements				
 (1) On each hospital unit, a hospital shall post a complaint notice that: (a) Summarizes the provisions of ORS 441.152 to 441.177; (b) Is clearly visible to the public; and (c) Includes the Authority's complaint reporting phone number, electronic mail address and website address. 	Nurse Staffing - Posting Survey Tool	O Yes O No	600	
 (2) A hospital shall also post an anti-retaliation notice on the premises that: (a) Summarizes the provisions of ORS 441.181, 441.183, 441.184 and 441.192; (b) Is clearly visible; and (c) Is posted where notices to employees and applicants for employment are customarily displayed. 	Nurse Staffing - Posting Survey Tool	O Yes O No	605	
 (3) A hospital shall keep and maintain all records necessary to demonstrate compliance with ORS 441.152 to 441.177. These records shall: (a) Be maintained for no fewer than three years; (b) Be promptly provided to the Authority upon request; and (c) Include, at minimum: (A) The staffing plan; 				

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:
(B) The hospital nurse staffing committee charter; (C) Staffing committee meeting minutes;		,		
(D) Documentation showing how all members of the staffing committee were selected;				
(E) All complaints filed with the staffing committee;				
(F) Personnel files for all nursing staff positions that include, at minimum, job descriptions, required licensure and specialized qualifications and competencies required for the				
individual's assigned nurse specialty or unit;				
(G) Documentation showing work schedules for nursing staff in each hospital nurse specialty or unit;				
(H) Documentation showing actual hours worked by all nursing staff;				
(I) Documentation showing all work schedule variances that resulted in the use of replacement nursing staff;				
(J) Documentation showing how many on-call hours, if any, required nursing staff to be on the hospital premises;	This deficiency is ob	oserved when		
(K) Documentation showing how many required meeting, education and training hours, if	survey tools are inco	•	610	
any, were required of nursing staff;	the hospital's failure		0.10	
(L) The hospital's mandatory overtime policy and procedure;	provide requeste	ea recoras.		
(M) Documentation showing how many, if any, overtime hours were worked by nursing staff;				
(N) Documentation of all waiver requests, if any, submitted to the Authority;				
(O) Documentation showing how many, if any, additional hours were worked due to				
emergency circumstances and the nature of those circumstances;				
(P) The list of on-call nursing staff used to obtain replacement nursing staff;				
(Q) Documentation showing how and when the hospital updates its list of on-call staff used				
to obtain replacement nursing staff and how the hospital determines eligibility to remain on				
the list; (R) Documentation showing the hospital's procedures for obtaining replacement nursing				
staff, including efforts made to obtain replacement staff;				
(S) Documentation showing the hospital's actual efforts to seek replacement staff when needed;				

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:
(T) Documentation showing each actual instance in which the hospital implemented the policy described in OAR 333-510-0110(2)(g) to initiate limitations on admission or diversion of patients to another hospital; and (U) All staffing committee reports filed with the hospital administration following a review of the staffing plan.				
333-510-0105 Nurse Staffing Committee Requirement				
(1) Each hospital shall establish and maintain a hospital nurse staffing committee. The staffing committee shall develop a written hospital-wide staffing plan for nursing services in accordance with ORS 441.155 and OAR chapter 333, division 510 rules. In developing the staffing plan, the staffing committee's primary goal shall be to ensure that the hospital is adequately staffed to meet the health care needs of its patients.	Hospital Nurse Staffing Committee Composition Review	O Yes O No	615	
(2) The staffing committee shall meet:(a) At least once every three months; and(b) At any time and place specified by either co-chair of the staffing committee.	Hospital Nurse Staffing Committee Meeting Review	O Yes O No	620	
(3) The hospital shall release a member of the staffing committee from his or her assignment to attend committee meetings and provide paid time for this purpose.	Hospital Nurse Staffing Committee Charter Review	○ Yes ○ No	625	
	and Cochair interviews			
(4) The staffing committee shall be comprised of an equal number of hospital nurse managers and direct care staff. Direct care staff members shall be selected as follows:	Hospital Nurse Staffing Committee Composition Review	O Yes O No	020	
(a) The staffing committee shall include at least one direct care registered nurse from each hospital nurse specialty or unit as the specialty or unit is defined by the hospital to represent that specialty or unit;	consider using Unit Classification Survey tool		630	
(b) In addition to the direct care registered nurses described in subsection (a) of this section there must be one position on the staffing committee that is filled by a direct care staff member who is not a registered nurse and whose services are covered by the staffing	Hospital Nurse Staffing Committee Charter Review	O Yes O No	635	

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:
pian,	and Cochair interviews			
(c) If the direct care registered nurses working at the hospital are represented under a collective bargaining agreement, the bargaining unit shall coordinate voting to allow the direct care registered nurses who work at the hospital to select each direct care registered nurse on the staffing committee;		O Yes O No		
(d) If the direct care registered nurses working at the hospital are not represented under a collective bargaining agreement, the direct care registered nurses belonging to each hospital nurse specialty or unit shall select the direct care registered nurse to represent it on the staffing committee; and				
(e) If the position that must be filled by a direct care staff member who is not a registered nurse and whose services are covered by the staffing plan is represented under a collective bargaining agreement, the bargaining unit shall coordinate voting to allow the direct care staff members who are not registered nurses to select the direct care staff member who is not a registered nurse to represent them on the staffing committee.	Cochair interviews		640	
(f) If the position that must be filled by a direct care staff member who is not a registered nurse and whose services are covered by the staffing plan is not represented under a collective bargaining agreement, the direct care staff members who are not registered nurses shall select the direct care staff member to represent them on the staffing committee.				
(5) The staffing committee shall have two co-chairs. One co-chair must be a hospital nurse manager elected by a majority of the staffing committee members who are hospital nurse managers. The other co-chair must be a direct care registered nurse elected by a majority of the staffing committee members who are direct care staff.			645	
(6) The staffing committee must develop a written charter that documents the policies and procedures of the staffing committee. At minimum, the charter must include:		O Yes O No		
 (a) How meetings are scheduled; (b) How members are notified of meetings; (c) How agendas are determined; (d) How input from hospital nurse specialty or unit staff is submitted; 	Hospital Nurse Staffing Committee Charter Review		650	

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:		
(e) Who may participate in decision-making; (f) How decisions are made; and						
(g) How the staffing committee shall monitor, evaluate and modify the staffing plan over time.						
(7) Staffing committee meetings must be conducted as follows: (a) A meeting may not be conducted unless a quorum of staffing committee members is present;		O Yes O No				
(b) Except as set forth in subsection (c) of this section, a meeting must be open to all hospital nursing staff as observers and to any other individual as either observer or presenter by invitation of either co-chair of the staffing committee;	Hospital Nurse Staffing Committee Meeting Review	-	<u> </u>		655	
(c) Either co-chair of the staffing committee may temporarily exclude all non-members from a meeting during staffing committee deliberations and voting; and						
(d) Each staffing committee decision must be made by majority vote; however, if a quorum consists of an unequal number of hospital nurse managers and direct care staff, only an equal number of hospital nurse managers and direct care staff may vote.						
(8) The staffing committee must document meeting proceedings by keeping written meeting minutes that include, but are not limited to, the following information:		O Yes O No				
 (a) The name and position of each staffing committee member in attendance; (b) The name and position of each observer or presenter in attendance; (c) Motions made; (d) Outcomes of votes taken; (e) A summary of staffing committee discussions; and (f) Instances in which non-members have been excluded from staffing committee meetings. 	Hospital Nurse Staffing Committee Meeting Review		660			
(9) The staffing committee shall approve meeting minutes prior to or during the next staffing committee meeting.						

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:
(10) The staffing committee shall provide meeting minutes to hospital nursing staff and other hospital staff upon request no more than 30 calendar days after the meeting minutes are approved by the staffing committee.	Cochair interviews	O Yes O No	665	
333-510-0110 Nurse Staffing Plan Requirements				
(1) Each hospital shall implement a written hospital-wide staffing plan for nursing services that is developed and approved by the hospital nurse staffing committee established in accordance with ORS 441.154 and OAR chapter 333 division 510 rules.	Hospital Nurse Staffing Data Review	○ Yes ○ No	670	
(2) The staffing plan:(a) Must be based on the specialized qualifications and competencies of the nursing staff and provide for the skill mix and level of competency necessary to ensure that the hospital is staffed to meet the health care needs of patients;	Personnel Survey Tool	O Yes O No	675	
(b) The staffing plan Must be based on a measurement of hospital unit activity that quantifies the rate of admissions, discharges and transfers for each hospital unit and the time required for a direct care registered nurse belonging to a hospital unit to complete admissions, discharges and transfers for that hospital unit;		O Yes O No	680	
(c) The staffing plan Must be based on total diagnoses for each hospital unit and the nursing staff required to manage that set of diagnoses;		O Yes O No	685	
(d) The staffing plan Must be consistent with nationally recognized evidence-based standards and guidelines established by professional nursing specialty organizations such as, but not limited to: The American Association of Critical Care Nurses, American Operating Room Nurses (AORN), or American Society of Peri-Anesthesia Nurses (ASPAN);		O Yes O No	690	
(e) The staffing plan Must recognize differences in patient acuity and nursing care intensity;	Written Staffing Plan	O Yes O No	695	
(f) The staffing plan Must establish minimum numbers of nursing staff, including licensed practical nurses and certified nursing assistants, required on specified shifts,	Review	O Yes O No	700	

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:
(f) The staffing plan must establish minimum numbers of nursing staff provided that no fewer than one registered nurse and one other nursing staff member is on duty in a unit when a patient is present;		O Yes O No	705	
(g) The staffing plan must Must include a formal process for evaluating and initiating limitations on admission or diversion of patients to another hospital when, in the judgment of a direct care registered nurse or a nurse manager, there is an inability to meet patient care needs or a risk of harm to patients;		O Yes O No	710	
(h) The staffing plan Must consider tasks not related to providing direct care, including meal breaks and rest breaks;		O Yes O No	715	
(i) The staffing plan May not base nursing staff requirements solely on external benchmarking data;		O Yes O No	720	
(j) The staffing plan May not be used by a hospital to impose upon unionized nursing staff any changes in wages, hours or other terms and conditions of employment unless the hospital first provides notice to and, upon request, bargains with the union; and (k) The staffing plan May not create, preempt or modify a collective bargaining agreement or require parties to an agreement to bargain over the staffing plan while a collective	This deficiency relates to employment law and should be		725	
bargaining agreement is in effect.				
333-510-0115 Nurse Staffing Plan Review Requirement				
(1) The staffing committee shall:(a) Review the staffing plan at least once per year; and(b) At any other time specified by either co-chair of the staffing committee.	HNSC Annual Staffing Plan Review & HNSC Minutes	O Yes O No	730	
 (2) In reviewing the staffing plan, the staffing committee shall consider: (a) Patient outcomes; (b) Complaints regarding staffing, including complaints about a delay in direct care nursing or an absence of direct care nursing; 		O Yes O No		
(c) The number of hours of nursing care provided through a hospital unit compared with the number of patients served by the hospital unit during a 24-hour period;(d) The aggregate hours of mandatory overtime worked by nursing staff;(e) The aggregate hours of voluntary overtime worked by nursing staff;	HNSC Annual Staffing Plan Review		735	

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:
(f) The percentage of shifts for each hospital unit for which staffing differed from what is required by the staffing plan;(g) Any other matter determined by the committee to be necessary to ensure that the hospital is staffed to meet the health care needs of patients; and	Stanning Flan Florida			
(h) Any report filed by a nursing staff member stating the nursing staff member's belief that the hospital unit engaged in a pattern of requiring direct care nursing staff to work overtime for nonemergency care.				
(3) Following its review of the staffing plan, the staffing committee shall issue a written report to the hospital that indicates whether the staffing plan ensures that the hospital is adequately staffed and meets the health care needs of patients. If the report indicates that it does not, the staffing committee shall modify the staffing plan as necessary to accomplish this goal.	HNSC Annual Staffing Plan Review	O Yes O No	740	
333-510-0125 Replacement Nurse Staffing Requirements				
 (1) A hospital must maintain and post or publish a list of on-call nursing staff that may be contacted to provide qualified replacement or additional nursing staff in the event of a vacancy or unexpected shortage. This list must: (a) Provide for sufficient replacement nursing staff on a regular basis; and 	Nurse Staffing - Posting Survey Tool	O Yes O No	745	
(b) Be available to the individual who is responsible for obtaining replacement staff during each shift.	and			
(2) When developing and maintaining the on-call list, the hospital must explore all reasonable options for identifying local replacement staff and these efforts must be documented.	Nurse Staffing - Replacement Staffing List Evaluation	O Yes O No		
(3) When a hospital learns about the need for replacement nursing staff, the hospital must make every reasonable effort to obtain adequate voluntary replacement nursing staff for unfilled hours or shifts before requiring a nursing staff member to work overtime and these efforts must be documented. Reasonable efforts include, but are not limited to:	Nurse Staffing - Replacement	O Yes O No	750	
(a) The hospital seeking replacement nursing staff at the time the vacancy is known; and	Staff/Mandatory OT Review			
(b) The hospital contacting all available resources on its list of on-call nursing staff as described in this rule.	1.55			

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:
333-510-0130 Nurse Staffing Member Overtime				
(1) For purposes of this rule "require" means hours worked as a condition of employment whether as a result of a previously scheduled shift or hours actually worked during time spent on call or on standby.		O Yes O No		
(2) A hospital may not require a nursing staff member to work:				
(a) Beyond the agreed-upon and prearranged shift, regardless of the length of the shift;	Nurse Staffing - Replacement			
(b) More than 48 hours in any hospital-defined work week;(c) More than 12 hours in a 24-hour period;	Staff/Mandatory OT Review		755	
(d) During the 10-hour period immediately following the 12th hour worked during a 24-hour period. This work period begins when the nursing staff member begins a shift; or				
(e) During the 10-hour period immediately following any agreed-upon and prearranged shift in which the nurse worked more than 12 hours in a 24-hour period.				
(3) Time spent by the nursing staff member in required meetings or receiving education or training will be included as hours worked for the purpose of section (2) of this rule;		O Yes O No		
(4) Time spent on call or on standby when the nursing staff member is required to be at the hospital will be included as hours worked for the purpose of section (2) of this rule; and	Nurse staffing - Replacement		760	
(5) Time spent on call or on standby when the nursing staff member is not required to be at the hospital will not be included as hours worked for the purpose of section (2) of this rule.	Staff/Mandatory OT Review			
(6) Nothing in this rule precludes a nursing staff member from volunteering to work overtime.				
(7) A hospital may require an additional hour of work beyond the hours authorized in section (2) of this rule if:	Nurse Staffing	O Yes O No		
(a) A staff vacancy for the next shift becomes known at the end of the current shift; or	Replacement Staff/Mandatory OT		765	
(b) There is a potential harm to an assigned patient if the nursing staff member leaves the assignment or transfers care to another nursing staff member.	Review			

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:
(8) Each hospital must have a policy and procedure in place to ensure, at minimum, that:(a) Mandatory overtime, when required, is documented in writing; and(b) Mandatory overtime policies and procedures are clearly written, provided to all new nursing staff and readily available to all nursing staff.	Nurse Staffing - Posting Survey Tool	○ Yes ○ No	770	
(9) If a nursing staff member believes that a hospital unit is engaging in a pattern of requiring direct care nursing staff to work overtime for nonemergency care, the nursing staff member may report that information to the staffing committee. The staffing committee shall consider the information when reviewing the staffing plan as described in OAR 333-510-0115.	HNSC Annual Staffing Plan Review	○ Yes ○ No	775	
 (10) The provisions of sections (2) through (8) of this rule do not apply to nursing staff needs: (a) In the event of a national or state emergency or circumstances requiring the implementation of a facility disaster plan; or (b) In emergency circumstances that include: (A) Sudden and unforeseen adverse weather conditions; (B) An infectious disease epidemic suffered by hospital staff; (C) Any unforeseen event preventing replacement staff from approaching or entering the premises; or 	If Facility indicates that an emergency necessitated suspension of overtime rules surveyor will request documentation establishing emergency circumstances.	○ Yes ○ No	780	
 (D) Unplanned direct care staff vacancies of 20% or more of the nursing staff for the next shift hospital-wide at the Oregon State Hospital if, based on the patient census, the Oregon State Hospital determines the number of direct care staff available hospital-wide cannot ensure patient safety. (11) Nothing in section (10) of this rule relieves the Oregon State Hospital from contacting voluntary replacement staff as described in OAR 333-510-0125 and documenting these contacts. 	Specific to OSH		785	
(12) A registered nurse at a hospital may not place a patient at risk of harm by leaving a patient care assignment during an agreed upon scheduled shift or an agreed-upon extended shift without authorization from the appropriate supervisory personnel as required by the Oregon State Board of Nursing OAR, Chapter 851+A162	Governed by Board of Nursing			

Standard	Relevant Survey Tool	Deficiencies observed	Tag	Comments & additional documents related to deficiencies:	
(13) Unit the Authority defines "other nursing staff" as that term is described in ORS 441.166(1), this rule applies only to "nursing staff member" as that term is defined in these rules.	Definition				
333-510-0140 Nurse Staffing Plan During an Emergency					
 (1) A hospital is not required to follow the staffing plan developed and approved by the staffing committee in the event of: (a) A national or state emergency requiring the implementation of a facility disaster plan; (b) Sudden and unforeseen adverse weather conditions; or (c) An infectious disease epidemic suffered by hospital staff. (2) In the event of an emergency circumstance not described in section (1) of this rule, either co-chair of the staffing committee may specify a time and place to meet to review and potentially modify the staffing plan in response to the emergency circumstance. 	If Facility indicates that an emergency necessitated suspension of plan implementation surveyor will request documentation establishing emergency circumstances.	O Yes O No	790		